



Cypress Home Owners Association

www.townsq.io & www.cypresshoa.org

July 2020 Newsletter

Pools & Clubhouses Remain Closed Due To COVID-19

The CHOA Board of Directors is committed to ensuring the safety and health of all homeowners. Therefore, CHOA's pools remain closed, in accordance with the State of California's restrictions and guidelines. Even though chlorine kills the virus, the social distancing required to keep people apart when they are out of the water would necessitate hiring a pool monitor. In addition, the cost of continual cleaning of the pool, gate handles, restrooms, etc., would be prohibitive. A special assessment would be required. Our clubhouses also remain closed. Clubhouse #1, closed for a long time due to water leak and mold, will be repaired and ready to rent in the fall, when gatherings in the clubhouses may be permitted to resume.

New Management Company Effective August 1, 2020

Effective August 1, CHOA's management company will be La Perla Property Management, owned by Yamy Criblez. Yamy was CHOA's property manager several years ago when she worked with Accell. She has since opened her own management company, La Perla. More details will be forthcoming.

Sincere thanks to Vivian Amin, our PCM Community Manager, for her hard work serving CHOA this past year.

Thanks, Jack!

Welcome Back, Brennan!

Many thanks to Jack Nance, CHOA's Vice-President, who has resigned. Jack will be taking on some handyman jobs throughout the complex. Brennan Cheung, former CHOA Treasurer, is returning to the Board of Directors to succeed Jack. Brennan is a CPA with Cheung & Associates, Inc., in Los Alamitos.

Landscape & Irrigation Upgrade

The new landscaping plan will be available soon for viewing through the windows of Clubhouse #2. Homeowners can offer their opinions and suggestions during a 30-day comment period. The irrigation upgrade to an automated system will enable replacement of the old valves which are increasingly difficult to turn off completely, and in addition, save water.

Due to the ongoing COVID-19 threat,
Board Meetings are being held electronically.
Thank you for your understanding.



NEXT BOARD MEETING
July 23, 2020

**MANAGEMENT COMPANY
THROUGH JULY 31, 2020**



**2698 Junipero Avenue, Suite 101-A
Signal Hill, CA 90755**

www.townsq.io

562-308-3286 OR 800-369-7260

Customer Care Center & After-Hours

Common Area Emergencies



COMMUNITY MANAGER

Vivian Amin

vivian.amin@associa.us

ASSOCIATE MANAGER

Vanessa Veloz

vanessa.veloz@associa.us

Trash, Trash, Trash!

On June 1, Valley Vista resumed using separate trucks to pick up recyclables and regular waste. This had been suspended in order to keep their workers safe from the Coronavirus. Homeowners are reminded to separate recyclables and regular waste, and to place in the correct bins. And to break down cardboard boxes to make more space available in the bins. Please do not leave trash on the ground! To make arrangements for bulky or large-item pickups, which also resumed June 1, contact Vivian Amin at vivian.amin@associa.us or 562-308-3286.

Homeowners who hire contractors must require that their workers remove any materials and NOT put the refuse in the trash dumpsters, as happened recently.

Summer Party Time

The summer party season is here! Please be considerate of your neighbors. Please keep in mind that quiet hours are from 10:00pm to 7:00am. Thank you for being a quiet neighbor. If you experience a noise nuisance, for example a party late at night, please contact the Cypress PD at 714-229-6600 at that time so they can address the problem while it is occurring. Residents should only contact PCM after-the-fact with the details, and a nuisance violation letter will be sent to the offending homeowner. Late-night parties are not considered after-hours emergencies.



Fireworks & Pets Don't Mix!

Going to a fireworks display? The safest place for your pet is at home, not in a crowded, unfamiliar and noisy place. The combination of too many people and loud fireworks will make your beloved pet freak out and desperately seek shelter. Unlike people, pets don't associate the noise, flashes, and burning smell of pyrotechnics with celebrations. Pets are terrified of fireworks, and often panic at the loud whizzes and bangs they produce. Keep your pet safe and sound **inside** your home on the 4th of July!

Refinancing?

Are you refinancing and need proof of the Association's master insurance policy? If so, visit www.townsq.io or www.cypresshoa.org for this information. If you need assistance, please contact the PCM Customer Care Center at 800-369-7260 or pro.info@associa.us.

